# Toronto Homelessness Workspace

# **Housing Help Services Certificate - Winter Session**

The Housing Help Services Certificate (HHSC) is a comprehensive professional development certificate that provides skills and competencies to housing workers in order to serve clients more effectively within the housing and homelessness sector. Staff completing this certificate will benefit from up-to-date training in this specialized, housing-focused, area of service delivery.



The winter series will run in February 2020
Consists of six days of training, one day per week, 9:30am - 3:30pm
Costs \$450 per participant to register
Training is delivered at locations in Toronto

#### **Eligibility:**

You must be employed by an agency or organization within Toronto

## Winter 2020 Training Outline:

- Introduction to Housing Help Services
- Landlords & Tenants
- Housing Standards & Rooming Houses
- Eviction Prevention
- Budgeting & Resource Management Understanding Mental Health & Harm Reduction in Housing
- Case Management Income Supports

## **Graduates of the Certificate said:**

"An overall comprehensive coverage of many aspects that are very helpful." "Ongoing training is always necessary for growth and development and to provide better service to clients."

"Networking with agencies and people was a great part of the training."

For more information about the HHSC contact Thania Valle, Training Facilitator, at 647-259-9336 or thania@eyetfrp.ca.

