

East York East Toronto Family Resources

Community Report 2023



Welcome



On behalf of the Board and staff of EYET Family Resources, we are pleased to present our 2023 Annual Report. Our numbers tell a story of continued organizational growth and solid community impact on the people and the neighbourhoods we serve across the east end of Toronto.

In 2023, we supported inclusive, affordable access to high quality licensed child care through our participation in the Canada-Wide Early Learning and Child Care system. We saw an increased demand for enrolments and operating capacity at each of our 4 centres. Some challenges remained, including staff shortages across the Toronto child care sector. However, we have worked hard to ensure our centres are attractive, exceptional places to work and, in Q4 of 2023, began the roll-out of a new Workforce Recruitment & Practice Development Strategy.

This year, access to safe and affordable rental housing reached crisis levels across the city. As one of 11 Housing Service Hubs funded by the City of Toronto's Housing Secretariat, our staff supported thousands of Toronto residents with housing searches, financial assistance applications, eviction prevention and tenancy stabilization services. Through our RENT program, we played a pivotal role in bringing Housing Service Hubs together to form a new Toronto Housing Hubs Network – a collaborative focusing on improved service coordination within this vital sector.

As always, our family support teams continued their best practice work in delivering EarlyON, Pre-natal and Newcomer programming. We look forward to launching a new Community Outreach Strategy in 2024, to strengthen our connections and increase the engagement and well-being of families in East York and east-end Toronto.

We thank all our dedicated staff for a very productive year. We continue to be proud of our workforce diversity and the skilled professionalism of each and every EYET employee.

Last, but not least, thank-you to our many community and funding partners – new and ongoing – for their collaboration and support. EYET is vibrant and strong because of your collaboration and commitment to our mission. We look forward to another productive year in 2024!

Respectfully,

Sharon Stoops

President

Caroline Ball

Executive Director

By the numbers



Housing Programs

600

**Housing & Homelessness
Professionals trained
Across the City**

650

**Hours of Professional
Training Provided**

4,500

**Housing materials were e-distributed
to housing resource professionals,
volunteers and community
organizations to support
homelessness reduction**

1,293

Social Media Followers

1,618

**Affordable Housing List
Subscribers**

9,000

**Hours of Housing
Services Provided**

5,573

**Requests for Housing
Services & Resources**

By the numbers



EarlyON Child & Family Centres

2,609

Clients Served

11,781

Client Visits

1,113

Children Served

5,907

Children Visits

1,496

Adults Served

5,874

Adults Visits

3,034

**EarlyON Program
Service Hours**

1,261

Social Media Followers

5,430

**Social Media Site
Visits & Engagements**

By the numbers



Prenatal Program

620+

**Resource Hours from
Partner Agencies**

178

**Hours of Prenatal
Programming**

6,552

**Health & Nutrition Resources
were e-distributed to
Prenatal & Postnatal
Participants**

72

Prenatal Participants

26

**Healthy Full-term
Births**

By the numbers



Newcomer Programs

131

**Newcomer Parents Actively
Participated in 5 Different
School Readiness Sessions
in 2 schools**

284

**Hours of Programming
to 96 Parents**

8,130

**Resources were distributed
to support Newcomer
Families integrating into their
local community and schools**

75

Activity Sessions

98

**Families were engaged
through 48 scheduled
School Readiness sessions**

By the numbers



Licensed Child Care

11,440

**Hours of Quality Care & Early Learning
Provided in**

19

**Different Age Group Rooms
Located in**

4

Licensed Child Care Centres

410

Children were enrolled

36

Infants

67

Toddlers

111

Preschoolers

107

Kindergarteners

89

School-agers

Financials



Statement of combined Revenues and Expenditures for January-December 2023

REVENUE	2023	% Total	2022
Federal	\$252,373	4%	\$189,874
Provincial	\$151,791	2%	\$155,349
Municipal	\$5,176,925	82%	\$4,323,044
Municipal Grant Recoveries	N/A	N/A	(\$47,555)
Fee for Service	\$712,823	11%	\$804,424
Other Income	\$51,827	1%	\$19,628
Federal COVID-19 Subsidies	N/A	N/A	\$210,442
	\$6,345,739		\$5,655,206

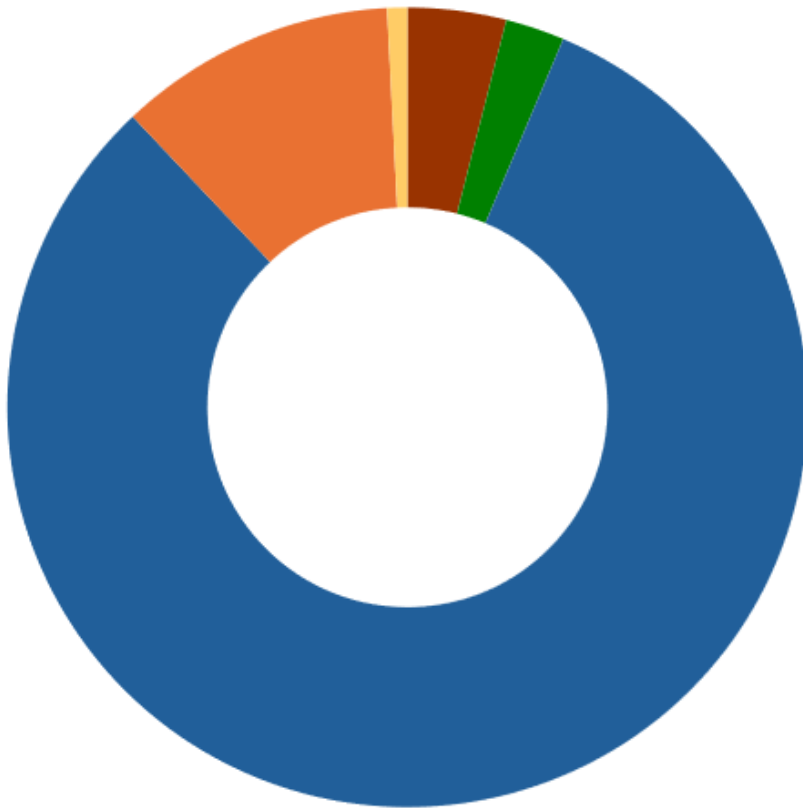
EXPENDITURES	2023	% Total	2022
Salaries	\$4,231,927	65%	\$3,732,278
Benefits	\$657,095	10%	\$605,863
Staff & Board Expenses	\$33,272	1%	\$29,771
Direct Program Costs	\$621,631	10%	\$455,593
Communication & IT	\$101,499	2%	\$113,764
Occupancy Costs	\$581,402	9%	\$565,730
Office	\$41,305	1%	\$33,002
Professional Fees	\$58,518	1%	\$57,933
Amortization	\$35,153	1%	\$29,716
	\$6,361,802		\$5,623,650

**Excess (Deficiency) of Revenue
Over Expenses**

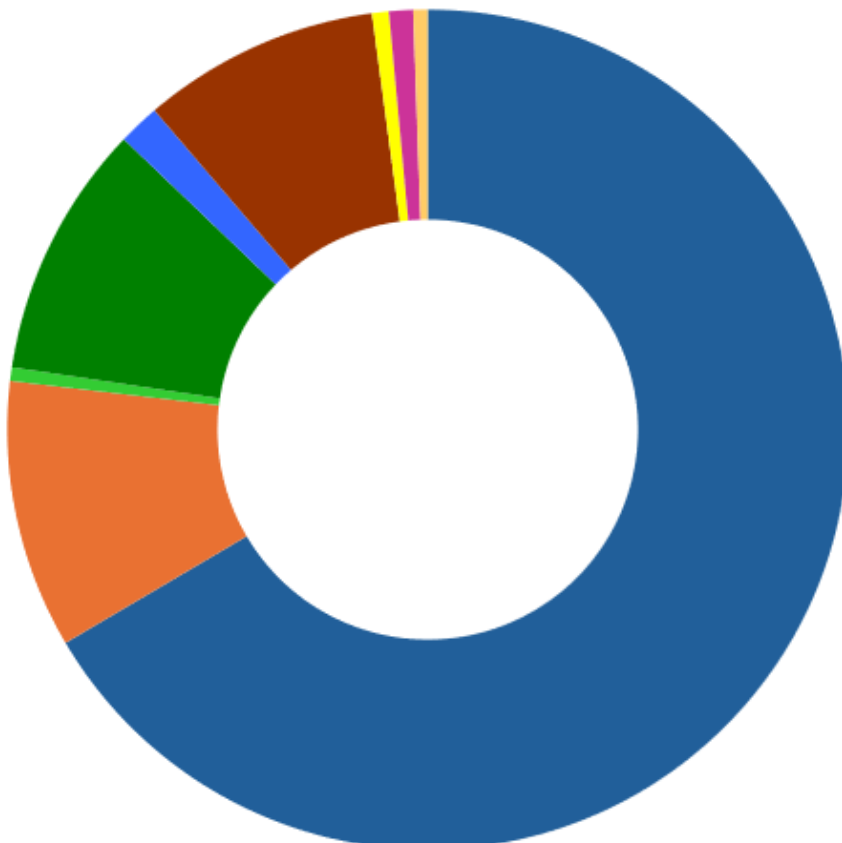
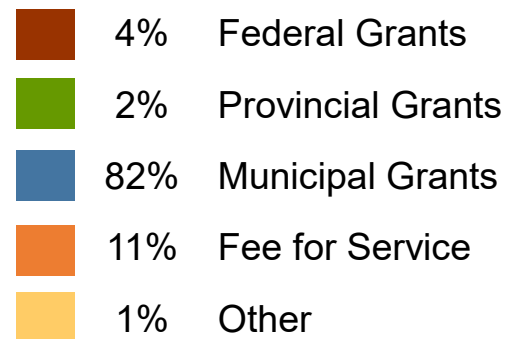
(\$16,063)

\$31,556

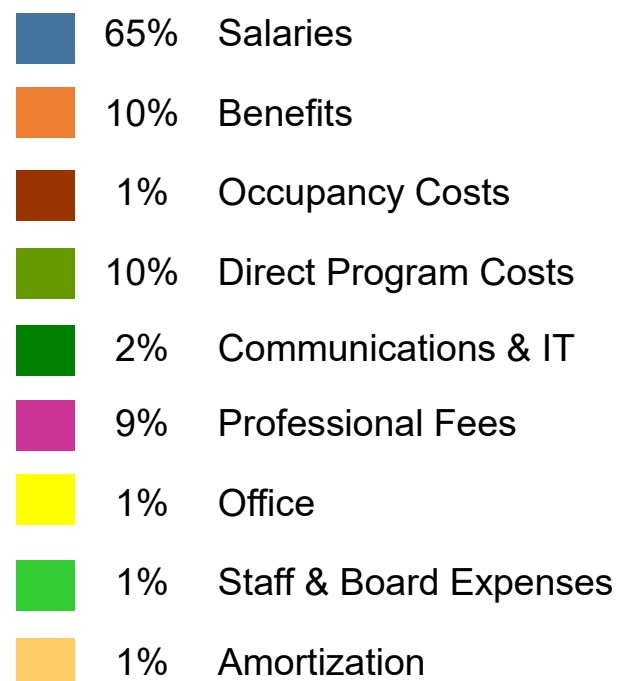
Financials



Revenues



Expenses





Thank You



Our Funding Partners

City of Toronto:

- Children's Services Division
- Shelter, Support & Housing Administration Division—Housing Secretariat

Public Health Agency of Canada

Immigration, Refugees & Citizenship Canada

Canadian Red Cross Society—Community Services Recovery Fund

Our Service Partners

Access Alliance Multicultural Health & Community Services

Children's Book Bank Foundation

City of Toronto, Employment & Social Services

COTA Health

Crescent Town Club Community Centre

Crescent Town Elementary School

Culture Junkie

Don Valley Community Legal Services

Filion Wakely Thorup Angelletti, LLP

Iler Campbell, LLP

IT Hands Free

Kriens Larose, LLP

Neighbourhood Information Post

Ontario Ministry of Education - Childcare Learning Branch

Queen St. E. Presbyterian Church

Rexdale Community Legal Clinic

Secord Elementary School

Sensible Sleepers

Service Canada

St. Luke's Anglican Church

St. Paul Catholic Elementary School

Toronto Catholic District School Board

Toronto District School Board

Toronto Hoarding Network

Toronto Housing Hub Network

Toronto Public Health

Toronto Public Library

West Toronto Community Legal Clinic

Yummy Catering



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