

2025 ANNUAL REPORT



WELCOME TO THE 2025 REPORT

On behalf of the Board and staff of EYET, we are pleased to present the 2025 Annual Community Report. Since 1986, we have been working hard to provide high quality services that adapt to meet community need. We are never satisfied with the status quo and believe strongly in the importance of placing clients at the centre of our daily work.

In 2025, EYET focused significant energy on fulfilling the remainder of its 2022-2025 strategic plan commitments. This includes enhancements to client outreach and engagement through a strengthened social media presence, the results of which can be seen in the service level data provided in this report. Going forward into 2026, we will launch a new client feedback system to help us gather helpful, real-time data on our clients' experience across all of our programs.

We have invested in attracting and retaining a highly skilled professional workforce by supporting their opportunities to strengthen their practice capacities. Collectively, we have devoted ourselves to continuous professional learning, carving out more time for staff to participate in professional development and leadership opportunities within the agency.

This year we also developed and launched a new leadership performance framework which introduced core leadership competencies as the basis for executive, managerial and supervisory performance planning, management and evaluation. The future of EYET leadership looks bright – and capable!

We'd like to thank management and the EYET staff team for a very productive service year. They are the collective engine that moves this organization forward. Our thanks also go out to our volunteer Board of Directors whose positive energy and commitment to the agency can be seen at every meeting.. Lastly, to our many community funders and partners, we thank you for another year of strong collaboration and mutual support.

Educate! Mediate! Empower!

Esther Levy
President & Board Chair

Caroline Ball
Executive Director

Strengthening Our Workforce

950+ Hours for Staff Development

630+ Volunteer/Placement Hours

144+ Staff Engagement Activity Hours

74% Attendance at EYET Staff Events



Community Engagement

212,000+ visits to EYET's Website
www.eyetfrp.ca

300+ increase in Family Supports
social media followers

26% Increase in unique Child Care
enrollments from 2024

170+ clients were referred to EYET
Housing Services by TESS staff



Client Experiences

"...Appreciate the different ways/medias used to engage with audience. Handouts, group work, speakers, emailed PowerPoint, Q&A Thank you."

Housing RENT Participant

"It has helped my child so much. Separating from parents, daily routine, language, and eating habits. Thank you so much."

RfSC Parent/Guardian

"Thank you, again....you do important work and we need more people like you."

Housing Services Client

"The Staff have done an excellent job providing activities for the kids that are engaging and varied to keep them interested and engaged."

Child Care Family

FAMILY SUPPORTS HIGHLIGHTS

In 2025, our Family Supports department continued to offer programs throughout the community to build strengths and capacity for individuals and their families.

Our EarlyON programs, offered at three locations, provide safe, play-based, educational spaces for children and their families to build relationships and connections with our staff, other participants and community partners.



Participant Visits

9,321 Children
8,856 Adults



School Readiness Activities

161 Families
1,393 Hours

In 2025, we partnered with The 519 to offer "Glitterbug", a program to ensure safe, inclusive spaces for 2SLGBTQ+ children and families. This learning path supported our participants and staff and will continue to evolve through 2026.

The Canada Prenatal and Nutrition Program saw an increase in participation numbers throughout 2025. Over the year, there was an increase of 115% from 2024.

Prenatal participant:
"The program has supported me a lot, especially with understanding nutrition and breastfeeding."

Parenting Connections Network and Ready for School Connects (RfSC) build skills for families that are new to Canada. These programs provide information and knowledge sharing to promote relationship building and community integration for participants. Parents and/or guardians participate in RfSC programming with their children, building confidence and engagement for the whole family.

RfSC Parent/Guardian
"I got to learn how the school system works in Ontario. It helped me to learn how to prepare my child for kindergarten."



HOUSING SERVICES HIGHLIGHTS

**3,180
Requests for
Housing Services
and Supports**



**1,881+
Hours of Housing
Support were
offered in 2025**



**209 Hours
of Professional
Development &
Networking
Sessions offered
to 393 People**



Finding safe, affordable housing options for many in the City of Toronto remains a challenge. Our Housing Department supports individuals and families with housing searches, financial assistance opportunities and tenancy support. The staff team welcomes individuals on an appointment basis as well as those who walk-in to the office on the Danforth. This open approach encourages community members to seek support as needed. In 2025, Housing services were offered at community locations including libraries, Toronto Employee and Social Services offices, and Access Point on the Danforth.

Within the Housing department, the RENT (Resources Exist for Networking and Training) staff team plans and delivers sector building professional development opportunities. Throughout 2025, sessions focused on topics that were impacting the sector, from mental health to supporting seniors. These opportunities provide individuals with time and space to connect with others working in the housing sector and learn from one another. Through guest speakers, EYET connects with community partners to build support within the housing sector.

Participant wrote: "Great speakers for today; they were very informative. The exercises/ scenarios as a group allowed us to put into practice what we learned."

Participant wrote:
"...Important strategies for housing workers, for efficient and effective job."

LICENSED CHILDCARE HIGHLIGHTS

EYET licensed child care centres support families in our communities by providing high quality care for children, ages 0-12 years. This, in turn, allows family members to engage in the workforce, expand their own educational skills and build community networks. In 2025, the child care sector saw a significant shift as the cost-based funding model was fully implemented as part of the Canada-Wide Early Learning and Child Care (CWELCC) agreement.

The funding supports programs for children 0-6 years of age and has made child care more affordable for families.



Care for Children
11,440
Hours Provided



Total
Children
Enrolled
637

Across the 4 child care centres, there was consistent strong enrollment and growth. The year started with a new preschool program room opening at Crescent Town Centre while further expansion of the school-age program occurred at Annie's Place in the fall. This continued growth illustrates the need within our communities and the positive reputation that EYET has with families.



Quote from a staff "My role as an educator is to foster engagement by being present, responsive, and relationship-focused. Engagement is the basic element for creating an early childhood program where everyone feels valued, connected to children's success."



Statement of Operations

	2025 \$	2024 \$
Revenues		
Municipal Grants	6,146,292	5,733,635
Fees for Service	904,763	822,455
Provincial Grants	46,781	184,024
Federal Grants		
- Citizenship and Immigration	174,832	181,759
- PHAC	123,760	102,314
Other Project Contributions	122,008	14,423
Interest	23,824	27,581
Donations	791	171
	7,543,051	7,066,362
Expenses		
Salaries	4,830,649	4,660,657
Benefits	929,165	792,236
Occupancy	689,069	675,383
Program Costs	755,092	628,138
Communications/IT	143,206	141,270
Professional Fees	83,569	56,466
Office	38,236	34,890
Staff Training and Travel	37,068	26,779
Amortization	305	14,395
Board and Volunteer Costs	761	1,360
	7,507,120	7,031,574
EXCESS OF REVENUES OVER EXPENSES BEFORE THE UNDERNOTED ITEM	35,931	34,788
OTHER REVENUES		
Municipal Contribution*	1,229,911	
EXCESS OF REVENUES OVER EXPENSES FOR THE YEAR	1,265,842	34,788

*Previously recognized funding recovery payable (\$1,229,911) was derecognized by Toronto Children's Services during the year, as no amount remained owing to the City of Toronto

Our Funding Partners

City of Toronto

- Children's Services Division
 - Child Care Services
 - Child and Family Programs
- Housing Secretariat

Immigration, Refugee and Citizenship Canada

Public Health Agency of Canada

- Canadian Prenatal Nutrition Program

Our Service Partners

Access Alliance Multicultural Health & Community Services

Albion Neighbourhood Services

Agincourt Community Services

Association Children's Book Bank

Centre de Francophone Toronto

City of Toronto, Employment & Social Services

COSTI Immigration Services

COTA Health

Don Valley Community Legal Services

Filion Wakely Thorup Angeletti LLP

Margaret's Housing and Community Support Services

Neighbourhood Information Post

Ontario Ministry of Education

- Childcare Learning Branch

PARC, Parkdale Activity Recreation Centre

Queen St. E. Presbyterian Church

Rexdale Community Legal Clinic

Sensible Sleepers

St Stephen's Community House

The 519

The Housing Help Centre

TNO, The Neighbourhood Organization

Toronto Catholic District School Board

- St Paul's Catholic Elementary School

Toronto District School Board

- Crescent Town Elementary School
- Secord Elementary School

Toronto Hoarding Support Services Network

Toronto Housing Help Network

Toronto Public Health

Toronto Public Library

Unison Health and Community Services

West Toronto Community Legal Services

Wigwamen Incorporated